



 WISDOM PANEL™

and

**Adopt a Pet**

**Shelter Pet DNA Testing  
Program  
Part 2: Collecting Samples &  
Activating Kits**

# Overview

## Part 1: Basic Information

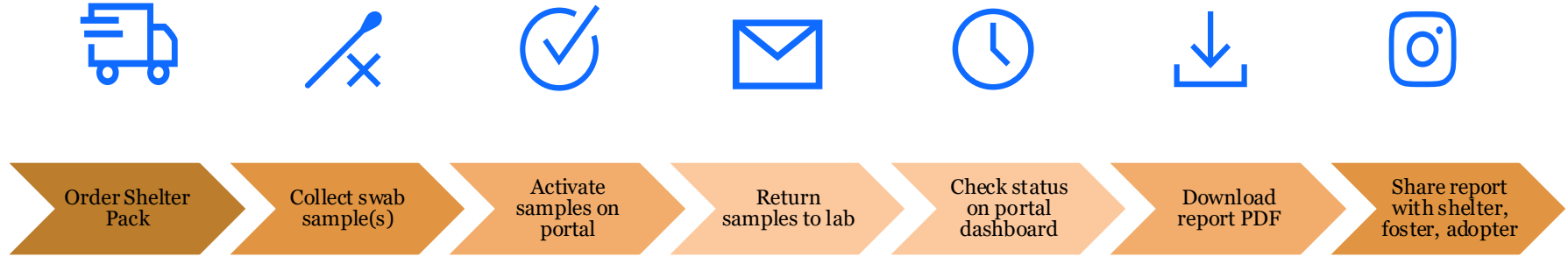
### Part 2

- How to order Shelter Packs
- How to collect a good quality sample
- Portal access and dashboard
- How to activate kits
- Returning samples to the laboratory
- Checking sample status

## Part 3: Retrieving and sharing results

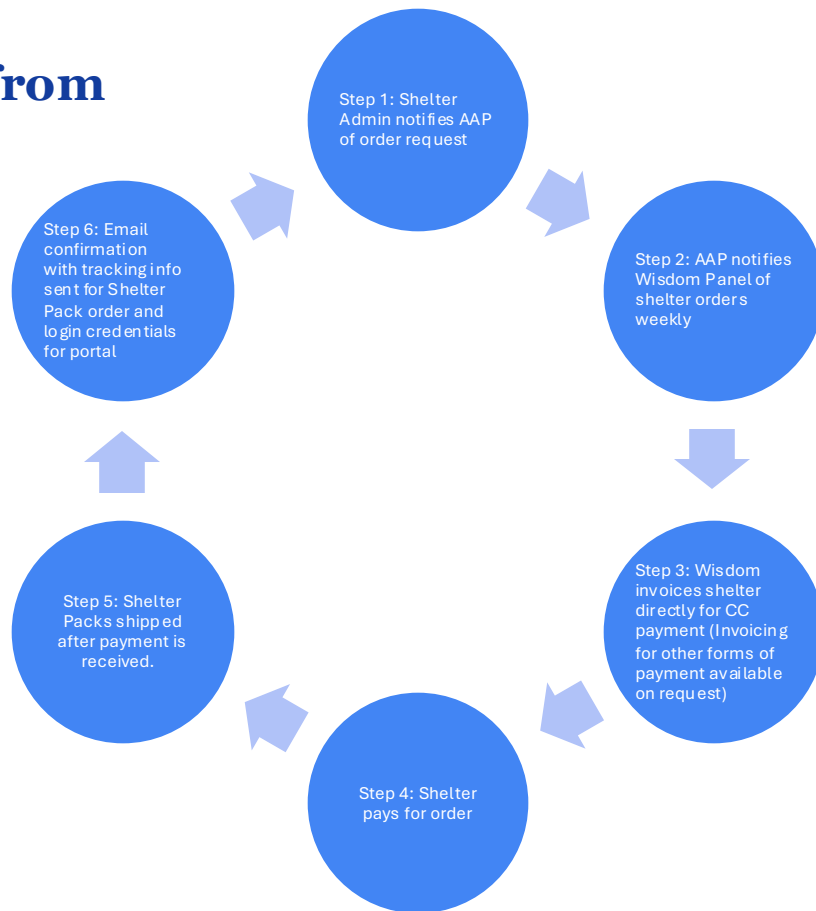


# Sample Lifecycle

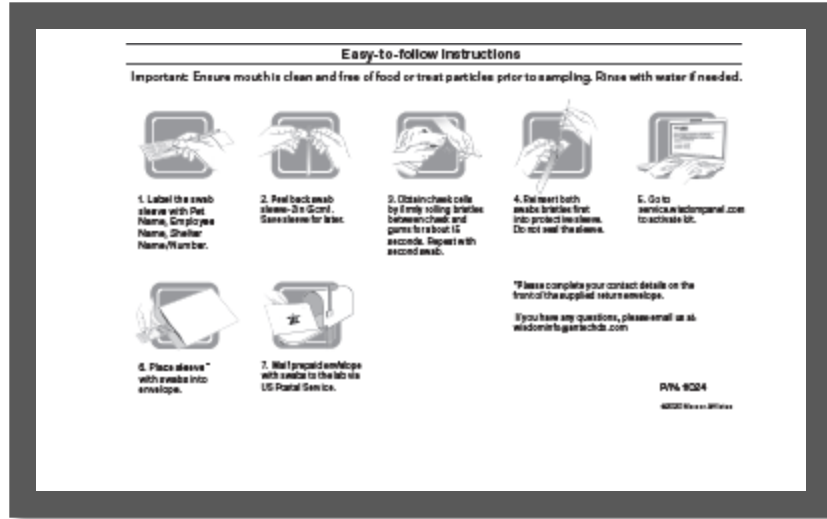


# Ordering Kits

# Ordering Kits from Adopt-A-Pet



# What's included in Shelter Packs?



Outer envelope of Shelter Pack



Inner envelopes of individual kits

# Sample Collection

# Sample Collection



## Key Tips

Only retrieve one dog at a time for sampling to prevent mix-ups. Return the swab to its labeled sleeve before testing any other dogs

Aim to collect cells from the inside of the cheeks (not gums or saliva)

Swab the dog's cheek for at least 15 seconds. Wait 2 hours after last meal or treats to swab

Apply gentle pressure on the outside of the cheek while firmly rolling and rotating the swab inside their cheek.

Avoid touching the end of the swab with your hands. Allow the swabs to dry thoroughly (for at least five minutes) before placing back in the barcoded envelope.

Dried swabs returned to sleeves can be stored in paper envelopes at room temperature if needed until submission.

Do not seal sleeves shut with tape. Loosely taping, separate paper envelopes or rubber bands are better choices.

If testing puppies, do so after weaning or when the puppy is old enough to safely wait 3 hours after nursing to swab

If testing dogs in group housing and cross-contamination is a concern (e.g. mouthing other dogs), separate the dog from others for at least 2 hours before collecting the swab samples

# Logging in to the Portal

# What is the Portal for?

## Shelter Dashboard

**Activating Wisdom Panel™  
swabs singly or in bulk**



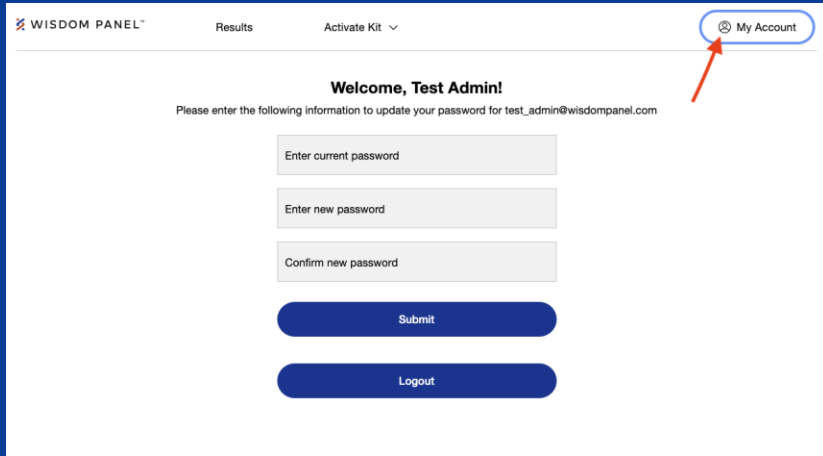
**Checking status of samples  
returned to the lab**



**Downloading results**



# How to get started



The screenshot shows the Wisdom Panel user interface. At the top left, there is a logo for WISDOM PANEL™. To its right are the words "Results" and "Activate Kit" with a dropdown arrow. In the top right corner, there is a button labeled "My Account" with a user icon, which is circled in blue and has a red arrow pointing to it. Below the navigation bar, the main content area has a heading "Welcome, Test Admin!" followed by a sub-heading "Please enter the following information to update your password for test\_admin@wisdompanel.com". There are three input fields: "Enter current password", "Enter new password", and "Confirm new password". Below these fields are two buttons: "Submit" and "Logout".

- Wisdom Panel™ will share shelter login credentials with first order confirmation email
- Log on to your shelter's dashboard at: <https://service.wisdompanel.com>
- If it's your first time signing in, you'll need to change your password
- Click "My Account" at the top right corner and fill out the required fields
- Do not share login credentials outside shelter org (e.g. do not share with fosters)

# Kit Activation

# Kit Activation Tips



Kits must be activated BEFORE placing in the mail for processing. Kits which arrive at the laboratory unactivated will not generate results until activation

Single kit or bulk kit activations are available for use

If regularly bulk activating samples, maintain a consistent naming format for files

# Single Kit Activation

WISDOM PANEL™

Welcome

Email

Password

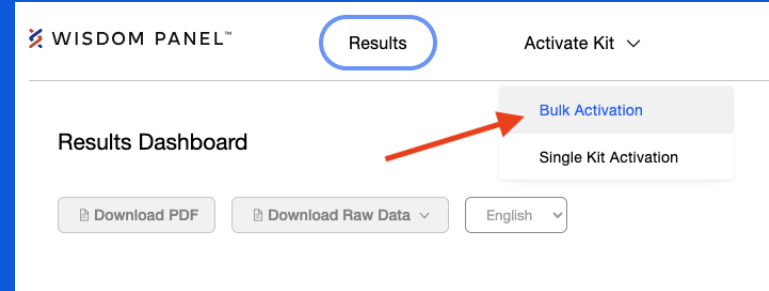
Submit

[Forgot password?](#)

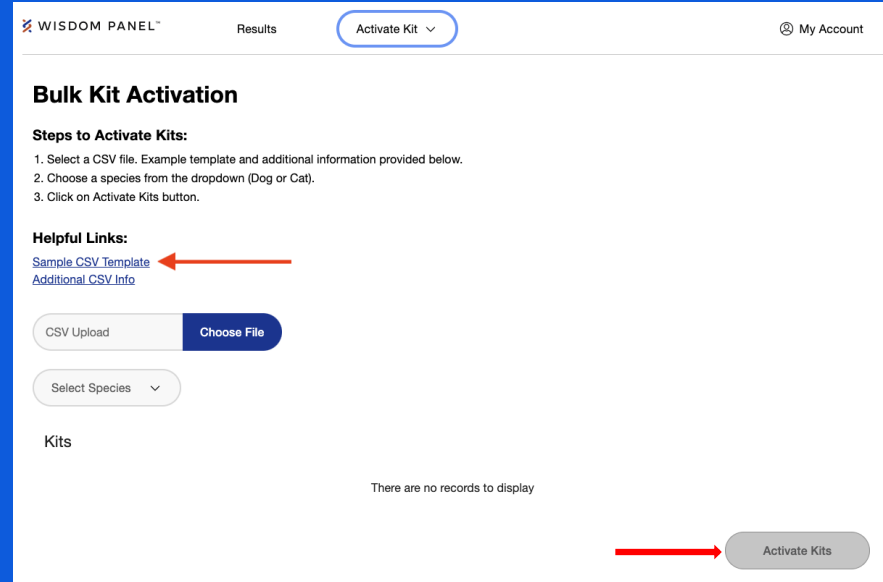
# Bulk Kit Activation

1. Select "Bulk Kit Activation"
2. Download "Sample CSV template" if needed
  - Substitute your pets' information using the sample template format
  - Select species > Dog
  - Upload saved .csv
3. Click "Activate Kits"

1



2



3

# About CSV formatting

- Sample ID, name, and sex/gender are required information
- All other fields are optional
- Your .csv activation file must have a header row
- Sex/gender field options are: 'male' or 'female' (no caps)
- Birthday must be in YYYY-MM-DD format
- Neuter status must be 'neutered' or 'not neutered' (applies for males and females)
- Save the template sheet in .csv format with a consistent and preferred naming format



	A	B	C	D	E
1	SAMPLE ID	NAME	GENDER	BIRTHDAY	NEUTER STATUS
2	BABCDEF	Buddy 82661	male	2022-10-09	neutered
3	BGBJCDV	Bella 82662	female	2025-08-21	not neutered
4	BIAMXJD	Max 82663	male	2023-07-03	neutered

# Checking Kit Activation Status

- Once the upload is finished, check to ensure all kits successfully activated
- If not, follow the instructions in the error message to resolve and try again
- If the errors persist, contact [wisdomshelters@wisdompanel.com](mailto:wisdomshelters@wisdompanel.com) for support

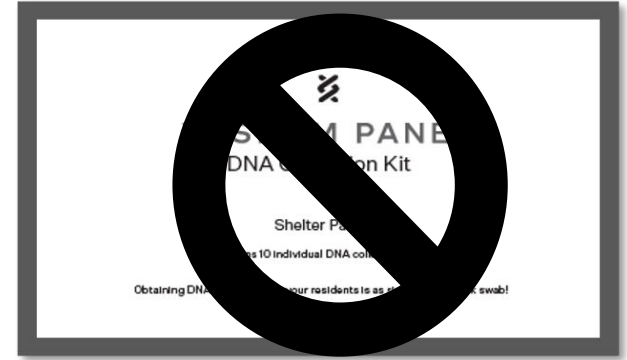
Sample ID ▲	Name	Gender	Birthday	Neuter Status	Status
BFJWBDGBNR	Buddy	male	2025-10-12	neutered	Validation failed: birthday may not be in the future
BHLZNMVHV	Bella	female	2021-09-12	not neutered	Activated
BZYNBSMXKK	Max	male			Duplicate - Already Activated

Rows per page: 10 ▼ 1-3 of 3 |< < > >|

# **Mailing Activated Samples**

# Returning Samples to the Laboratory

1. Have the samples been activated on the portal? DO NOT SHIP PRIOR TO ACTIVATION
2. Place swabs in swab sleeve into included USPS prepaid return envelope, seal, and mail
3. Antech processing laboratory is located in Fountain Valley, CA
4. Tracking not available to laboratory
5. Once samples are received at the lab, sample status on dashboard will update from 'Waiting' to 'Processing'



# Checking Sample Status

# Checking Sample Stage Status

WISDOM PANEL™ Results

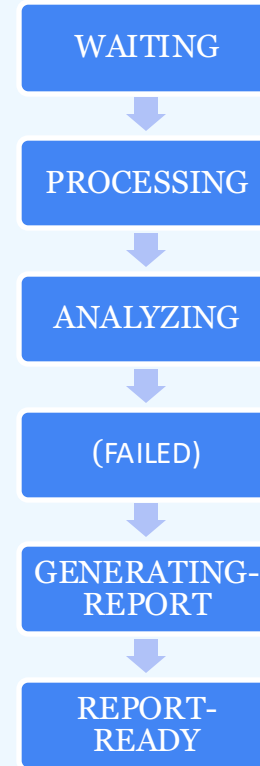
Results Dashboard

[Download PDF](#) [Download Raw Data](#) English

<input type="checkbox"/>	Sample Id	Pet Name	Belongs to Shelter	Activated On ▼	Stage
<input type="checkbox"/>	BTZMZMYFRS	COCO	Adopt-A-Pet Portland	2025-09-10	REPORT-READY
<input type="checkbox"/>	BHDJKWQBQX	BUDDY	Test_Organization6	2025-09-10	REPORT-READY
<input type="checkbox"/>	BKRVGCDTSW	BKRVGCDTSW	Test_Organization6	2025-09-10	REPORT-READY
<input type="checkbox"/>	BCDGVHVFVQ	BOZO	Adopt-A-Pet Baltimore	2025-09-10	WAITING
<input type="checkbox"/>	BQRPFSLJS	BUDDY	Test_Organization5	2025-09-10	WAITING
<input type="checkbox"/>	BTXCSSCCBZ	BTXCSSCCBZ	Test_Organization5	2025-09-10	WAITING
<input type="checkbox"/>	BRGCXCZYZQ	BUDDY	Test_Organization5	2025-09-10	WAITING
<input type="checkbox"/>	BQOKYBGNGW	BQOKYBGNGW	Test_Organization5	2025-09-10	WAITING

## REPORT-READY

When the results are ready to download



## Shelly

WISDOM PANEL™

Kit type: Breed Discovery  
ID kit: BWXCKYPQRK  
Test date: 2025-10-08

### Shelly's Profile



There's more to learn about Shelly!

Scan the QR code to get access to her full digital report that includes genetic relatives, physical traits, and more.

### Pet information

Registered name	Date of birth
Shelly	null-ll
Sex	Spayed
F	No

### Top breeds

50% Australian Shepherd  
25% Bernese Mountain Dog  
25% Standard Poodle

### Predicted ideal adult weight

0-15 lbs

### Health summary

**All Risk** 0 conditions  
**Carrier** 0 conditions  
**Clear** 1 condition

## Shelly

WISDOM PANEL™

Kit type: Breed Discovery  
ID kit: BWXCKYPQRK  
Test date: 2025-10-08

### Breed ancestry

We detected 3 breeds in Shelly's DNA.



#### Herding

50 % Australian Shepherd

#### Sporting

25 % Standard Poodle

#### Mountain Dogs

25 % Bernese Mountain Dog





# WISDOM PANEL™

The world's leading pet DNA service

## Questions?

Questions about getting started, pet listings, and ordering contact Adopt a Pet at [helpdesk@adoptapet.com](mailto:helpdesk@adoptapet.com)

FAQs available on Adopt-A-Pet's Help Center: <https://adoptapetcom.zendesk.com/hc/en-us/sections/28684698251547-Wisdom-Panel-Program>

Questions about payment, invoicing, or portal access contact Wisdom Panel: [wisdomshelters@wisdompanel.com](mailto:wisdomshelters@wisdompanel.com)