



Shelter DNA Testing Program

Our DNA Program Coordinator is (name): _____

Our portal admin is (name): _____

For questions and training materials, visit Adopt a Pet's Help Center at

<https://adoptapetcom.zendesk.com/hc/en-us/sections/28684698251547-Wisdom-Panel-Program> or contact Adopt a Pet at helpdesk@adoptapet.com

For questions about payment, invoicing, portal access or results, contact Wisdom Panel: wisdomshelters@wisdompanel.com

Steps to testing:

1. Order Shelter Packs from Adopt-A-Pet (10 kits per pack)
2. Invoicing, payment and shipping are from Wisdom Panel
3. Shelter Packs are shipped after payment is received, an email with tracking is provided
4. Cheek swab samples are best collected when the dog has not eaten for at least 2 hours. For puppies, see training videos for details. Sample collection is best conducted by trained persons.
5. Follow collection instructions on the Shelter Pack and/or in training videos
6. Admin activates samples on the shelter's portal dashboard *before* mailing the kit
7. Samples are returned to the lab using the prepaid mailer for the kit
8. Results take 1-3 weeks from receipt at the lab
9. When results are ready, PDF adoption reports can be downloaded from the portal
10. Update the pet's listing on shelter and Adopt-A-Pet websites with top two breeds of ancestry and image of ancestry results as fourth photo, or update Pet Story.
11. Ensure adopters receive their pet's PDF report and have opted-in to receive emails from Adopt-A-Pet and Wisdom Panel for reminders to claim their free online report
12. Pet adopters can claim a free Wisdom Panel™ report using their adoption report's QR code to gain access to pet relatives and 2 behaviors. Adopters may optionally choose to upgrade their report for additional features (e.g. disorders and traits)